



**FIRST NATIONAL BANK**  
of Milaca

While we are undergoing changes in the way we serve you during the coronavirus (COVID-19) outbreak, rest assured we are still open for business. Our financial position is strong and we are fully prepared to meet the financial needs of our community. Like all businesses, we are taking precautionary steps to keep you, our customers, and our employees healthy.

All of our lobbies will be **closed effective Wednesday, March 18<sup>th</sup>** until further notice. All teller services will be handled exclusively through the drive up and walk up windows. Our new accounts and loan services will be handled via phone or email. Please contact your branch or loan officer and we will assist you.

For hours and locations visit <https://www.fnbmilaca.com/contact.php>  
Contact lenders at <https://www.fnbmilaca.com/lenders.php>

**Milaca** – 320.983.3101

**Milaca Loan Department** – 320.983.1340

**Isle** – 320.676.3154

**Gilman** – 320.387.2233

**Zimmerman** – 763.856.3626

Debit Card Questions – 320.983.1345

Online Banking Questions – 320.983.1330

### **Available services that will help us limit traffic –**

#### **Drive-Ups**

All of our drive-ups will remain open. You can go to Milaca, Isle, Gilman or Zimmerman.

#### **Online Banking**

Access your accounts, make transfers, pay loans and so much more.

First time users can apply at [fnbmilaca.com/personal-electronic-services.php](https://www.fnbmilaca.com/personal-electronic-services.php)

#### **Mobile Banking**

Manage your accounts from the palm of your hand by downloading our First National Bank of Milaca app in your app store. (Must be an online banking user)

#### **Mobile Check Deposits**

Available through our FNBMilaca Mobile app

#### **ATMs**

All offices – Milaca, Isle, Gilman and Zimmerman

#### **Night Deposit Drop**

All offices – Milaca, Isle, Gilman and Zimmerman

#### **Debit Cards, Credit Cards & Mobile Wallet**

Reduce the germ exposure by using cards or Mobile Wallet for your transactions

### **Business Coin Orders**

Call ahead so we can get your order ready and keep the drive up moving.

We understand that the ongoing efforts to control the COVID-19 virus will impact the employment and income of many of our customers. If your repayment ability is affected by a job loss or income reduction, please contact your loan officer to discuss options available to you.

We continue to monitor and navigate this situation as best as we can with your financial needs and health in mind. Thank you for your understanding and patience!

Check back for future updates.

Below are some articles from trusted public organizations and agencies to help keep your finances healthy:

**Consumer Financial Protection Bureau:** Resources to protect and manage your finances if you are facing financial difficulties as a result of the coronavirus outbreak.

<https://www.consumerfinance.gov/about-us/blog/protect-yourself-financially-from-impact-of-coronavirus/>

**FDIC Consumer News:** When People Face Tough Times, Crooks Try to Profit

<https://www.fdic.gov/consumers/consumer/news/cnsum14/profit.html>

**Federal Trades Commission:** How to identify and avoid coronavirus-related scams

<https://www.consumer.ftc.gov/blog/2020/02/coronavirus-scammers-follow-headlines>



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